



## **Cleaning and Maintenance for Woven & Tufted Wools (Axminsters; Wiltons)**

***Maintaining your quality purchase will repay you by keeping its beauty for many years.***

- Vacuum regularly. Frequent vacuuming is a wool carpet's best friend. In most cases, a suction only canister vacuum is best to prevent excess pilling and fuzzing. However, if this type is not available, set vacuum so that the brush is furthest away from the surface of the carpet.
- Remove spills immediately.
- Professionally clean as needed. Do not apply stain repellent treatments that contain silicone because they tend to accelerate carpet soiling.
- Keep doormats clean. Exercise preventative maintenance by placing absorbent mats at the most frequently used entrances to your home. Change or launder when these mats become soiled.
- The vacuum cleaner dust bag should be changed when half full.
- Filters in your heating and air conditioning systems should be changed regularly.

***One of the most crucial areas of carpet maintenance is removal of spots and spills. Acting quickly when anything is spilled or dropped, and always having the necessary cleaning materials at hand are of the utmost importance.***

### **STEPS FOR SPOT REMOVAL:**

- Immediately blot (do not rub) spills with white paper towels or with a clean absorbent cloth. Scoop up solids.
- All cleaning agents and solvents should be Ph neutral; pre-test should be done in an inconspicuous area.
- Apply the cleaning agent listed on the spot removal chart (next page) to an absorbent towel and begin to blot up the spill with a blotting motion. Flip cloth to prevent reapplying soil.
- Do not over saturate with water.
- Work inwards from the edge of the spot to prevent excess spreading.
- Wait a few minutes for the cleaning agent to work on the spot. Follow recommended directions.
- Once the cleaning agent has removed the spot, blot excessive moisture by applying pressure with paper towels or a dry absorbent cloth.
- Rinse with clear water on a clean cloth.
- Remove excess moisture by applying pressure with paper towels.

### **Recommended Professional Cleaning**

- Dry cleaning systems such as Capture®; Host®; Dri-Mate®; Wool Clean by Wools of New Zealand
- Truck-Mounted steam extraction is acceptable for tackless wall to wall installations. We do not recommend steam cleaning for loose lay rugs
- We do not recommend any portable units; nor any Bonnet systems or Rug Doctor systems

## STAIN TREATMENT CHART:

SPOT	STEP 1	STEP 2	STEP 3
Alcoholic Beverages	2	-	-
Blood	1	2	-
Butter	3	2	-
Candle Wax	6	4	-
Chewing Gum	4	3	-
Coffee	1	2	3
Colas and Soft Drinks	1	2	-
Cream	2	3	-
Floor Wax	3	2	-
Gravy & Sauces	5	2	3
Ink (Fountain Pen)	1	2	-
Ink (Ball Point)	4	7	2
Lipstick	3	2	-
Mercurochrome	2	10	-
Milk	5	3	2
Nail Polish	6	3	-
Oil & Grease	3	2	-
Paint (Latex)	1	2	3
Paint (Oil)	9	3	2
Rust	3	2	8
Salad Dressing	2	3	-
Shoe Polish	3	2	-
Tar	3	-	-
Urine (fresh)	2	-	-
Urine (old)	1	2	10
Vomit	2	-	-
Wine	9	1	2
Unknown Material	3	10	2

- Types Of Treatment:
1. Add cold water and blot
  2. Detergent solution or WoolClean Dry Spot Remover
  3. Methylated mineral spirits, turpentine, or WoolClean Dry Spot Remover
  4. Chill with aerosol freezing agent or ice cubes in a plastic bag; follow by picking or scraping off gum
  5. Warm water
  6. Clean nail polish remover (preferably acetone)
  7. Sopropryl alcohol
  8. Rust remover
  9. Absorbent powder (e.r., salt, talc or Absorb-It)
  10. Absorbent cleaner (WoolClean Spot Dry Remover, Host, Capture